Baldrige in Alabama

- 11 Alabama applicants for the Baldrige Award (2005–2019)
- 1 Alabama award applicant in 2011 represents 895 jobs, 51 work locations, $568 million in revenues/budgets, and an estimated 6,000 customers served.
- 2 Baldrige examiners from Alabama volunteered $45,000 in services in 2019.

Alabama Performance Excellence Program

The Alliance for Performance Excellence ([www.BaldrigeAlliance.org](http://www.BaldrigeAlliance.org)) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Alabama Performance Excellence Program ([www.uab.edu/alabamaexcellence](http://www.uab.edu/alabamaexcellence)) is a Baldrige-based program recognizing and honoring organizations that are using effective productivity and quality improvement strategies, techniques or practices which could be shared with other organizations with the expectation that they will contribute to the overall economic well-being in the state of Alabama.

2017–2019 Alabama Performance Excellence Recipients

**Alabama Performance Excellence Award**
Legacy of Hope

**Commitment to Performance Excellence**
Alabama Organ Center
Athens Limestone Hospital

**Pathway to Performance Excellence**
Capitol Hill Healthcare
Intuitive Research
McGuffey Healthcare
Selma City School System
Westside Terrace Healthcare
Wilkins Miller

Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.
Featured Recipient

Legacy of Hope is the organ, eye, and tissue donor registry for the state of Alabama.

Highlights

- Improvement in timely referrals
- Reduction in organ packaging complaints
- Reduction in wait list deaths
- Improving operating margins

AHCA/NCAL National Quality Award Recipients in Alabama

The AHCA/NCAL National Quality Award Program (www.ahcancal.org) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Arbor Springs Health & Rehab. Center (Bronze, 2013)
Bill Nichols State Veterans Home (Bronze, 2018; Silver, 2019)
Birmingham Nursing & Rehab. Center East (Bronze, 2017)
Capitol Hill Healthcare Center (Bronze, 2018; Silver, 2019)
Cedar Crest Health & Rehabilitation (Bronze, 2016)
Colonel Robert L. Howard State Veterans Home (Bronze, 2015)
Coosa Valley Medical Center Post-Acute Division (Bronze, 2016)
Cottage of the Shoals, Genesis Healthcare (Silver, 2015)
Crowne Health Care Montgomery (Bronze, 2018)
Cypress Cove Care and Rehabilitation (Bronze, 2019)
Diversicare of Montgomery (Bronze, 2017)
Diversicare—Park Place (Bronze, 2018)
Florence Nursing & Rehabilitation Center (Bronze, 2017)
Floyd E. "Tut" Fann State Veterans Home (Bronze, 2016)
Galleria Woods Healthcare Center (Bronze, 2014)
Generations of Red Bay, LLC (Bronze, 2015)
Generations of Vernon, LLC (Bronze, 2015)
Glenwood Center and Hilltop at Glenwood I & II (Bronze, 2015)
William F. Green State Veterans Home (Bronze, 2015)

Golden Living-Lanett (2013, Bronze)
Hanceville Nursing Home (Bronze, 2019)
Hanover Health & Rehabilitation (2013, Bronze)
Hillview Terrace (Bronze, 2019)
Marshall Manor Nursing Home (Bronze, 2017)
McGuffey Health & Rehab. Center (Bronze, 2018)
Mobile Nursing & Rehabilitation Center, LLC (Bronze, 2017)
Mobile Nursing & Rehabilitation Center, LLC (Silver, 2019)
Montgomery Children's Specialty Center (Bronze, 2017)
NHC HealthCare (Bronze, 2016)
NHC Healthcare of Moulton (Bronze, 2017)
North Hill Nursing & Rehabilitation Center (Bronze, 2017)
Piedmont Health Care Center (Bronze, 2018)
Regency Retirement Village (Bronze, 2019)
Roanoke Rehabilitation & Healthcare Center (Bronze, 2014)
Shelby Ridge (Bronze, 2018)
South Hampton Nursing (Bronze, 2017)
Talladega Healthcare (Bronze, 2015)
Wesley Manor (Bronze, 2018)
Westside Terrace (Bronze, 2018; Silver, 2019)