Baldrige in Arizona

- 2 Arizona applicants for the Baldrige Award (2005–2019)
- 4 Baldrige examiners from Arizona volunteered $90,000 in services in 2019.

Southwest Alliance for Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Southwest Alliance for Excellence (SWAE; www.swae.org) is a 501(c)(3) nonprofit corporation that advances improvement and excellence in organizations, communities, and individuals throughout Arizona, Nevada, and Utah. SWAE empowers organizations to pursue performance excellence, improve outcomes, and contribute to the economic strength of their community and state.

2015–2019 Arizona Award Recipients

**Pioneer Award for Excellence**

- Yuma Regional Medical Center

**Commitment Award**

- Bristol Global Mobility
- Deer Valley Unified School District
- Phoenix Convention Center and Venues

**Interest Award**

- Medical Security Card Company, LLC

**Category Award for Excellence**

- R.E. Darling Company, Inc.
- Scottsdale Medical Imaging

AHCA/NCAL National Quality Award Recipients in Arizona

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

- Arroyo Gardens Assisted Living (Bronze, 2018)
- Catalina Village Assisted Living Facility (Bronze, 2019)
- Citadel Post-Acute (Bronze, 2019)
- Copper Village (Bronze, 2017)
- Forum at Tucson (Bronze, 2018)
- Forum Desert Harbor (Bronze, 2018)
- Fountain View Village (Bronze, 2015)
- Freedom Plaza Care Center (Bronze, 2018; Silver, 2019)
- The Gardens of Scottsdale (Bronze, 2014)
- The Gardens of Sun City (Bronze, 2016)
- Genesis Estrella Care & Rehab (Bronze, 2019)
- Haven Health Group (Bronze, 2019)
- Heritage Health Care Center (Bronze, 2019)
- Immanuel Campus of Care (Bronze, 2017)
- Life Care Center of Sierra Vista (Bronze, 2019)
- Mesa Christian Health & Rehab Center (Bronze, 2019)
AHCA/NCAL National Quality Award Recipients in Arizona, continued

Mi Casa Nursing Center (Bronze, 2019)
Paseo Village (Bronze, 2018)
Palm Valley Rehabilitation & Care Center (Bronze, 2016; Silver, 2019)
Peaks Senior Living Community (Bronze, 2017)
Plaza Healthcare (Silver, 2016; Bronze, 2015)
Prescott Nursing and Rehab (Bronze, 2019)
Prestige Assisted Living (Bronze, 2015)
Prestige Assisted Living at Claremont (Silver, 2017)
Prestige Assisted Living of Lake Havasu City (Bronze, 2013)
Pueblo Norte Senior Living (Bronze, 2018)
Sante Mesa (Bronze, 2018)
Sante of North Scottsdale (Bronze, 2018)
Sante of Surprise (Bronze, 2018)
Sante of Tucson (Bronze, 2019)
Sunrise at River Road (Silver, 2018)
Sunrise of Chandler (Silver, 2018)
Sunrise of Gilbert (Silver, 2018)
Sunrise of Scottsdale (Silver, 2018)
Sunshine Village (Bronze, 2015)
Vi at Grayhawk (Bronze, 2019)
Vi at Silverstone (Silver, 2018)
Windsor Austin House (Bronze, 2019)
Windsor Encanto Palms Assisted Living (Bronze, 2017)
Windsor Maryland Gardens (Bronze, 2018; Silver, 2019)

Baldrige in the U.S.

- U.S. organizations applying for the Baldrige Award have received 1,747 feedback reports detailing organizational strengths and opportunities for improvement.
- 121 Baldrige Award recipients share their role-model practices with other organizations.
- 2010–2019 applicants represent 650,693 U.S. jobs, 3,167 work sites, more than $181 billion in revenues/budgets, and about 590 million customers served.
- 348 national Baldrige examiners volunteered roughly $7.8 million in services in 2019.
- In 2018, 30 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,447 organizations using 1,719 volunteer examiners.