Created with Congressional authorization in 1987, the **Baldrige Program** helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

The data presented below, in some cases, are estimates of the best available information.

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**Baldrige in Illinois**

- **28 Illinois applicants for the Baldrige Award (2005–2020)**
- **1 Illinois award applicant in 2019 represents 200 jobs, 10 work locations, $159 million in revenues/budgets, and 429,717 customers served.**
- **7 Baldrige examiners from Illinois volunteered about $157,500 in services in 2021.**

**Illinois National Role Models**

- Advocate Good Samaritan Hospital, health care, 2010
- Community Consolidated School District 15, education, 2003
- Illinois Municipal Retirement Fund, nonprofit, 2019
- Integrated Project Management Company, Inc., small business, 2018

**Success Story**

With a workforce of 210, the Illinois Municipal Retirement Fund is a public, defined-benefit pension plan providing services to local government and school district employees throughout Illinois (except for the City of Chicago and Cook County). It serves 3,010 employers and has $42.7 billion in assets. IMRF has 176,517 active members, 119,939 inactive members, and 133,261 benefit recipients. It has main and satellite offices, respectively, in Oak Brook and Springfield, IL, as well as eight Illinois regional home offices.

**Highlights**

- Standard and Poor's “strong” rating since 2017
- 90% funded, 1 of only 16 of the 100 largest U.S. public pension plans at this level
- Over 10 years, 9.47% gross annualized rate of return, better than the actuarial assumption of 7.5% and total portfolio benchmark of 8.78%
- 97% member and 96% employer satisfaction with transactions

**IMEC Recognition Program**

The [Alliance for Performance Excellence](#) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

IMEC leverages the Baldrige Excellence Framework as a foundation for driving organizational improvement and innovation across Illinois. By providing a range of hands-on, goal-oriented solutions, IMEC leads organizations in their mission to improve business results and create sustainable competitive futures. Through the Recognition Program, IMEC celebrates organizations committed to achieving enterprise excellence.
### 2011–2021 IMEC Recognition Program Award Recipients

#### Gold
Advocate Good Samaritan Hospital
Advocate Lutheran General Hospital
American College of Healthcare Executives
Illinois Municipal Retirement Fund
Integrated Project Management
United Cerebral Palsy Land of Lincoln
Sarah Bush Lincoln Health System
St. Mary’s Good Samaritan, Inc.

#### Silver
Advocate Sherman Hospital
Anderson Packaging, Inc.
Blessing Hospital
Community Consolidated School District 93

#### Bronze
Acciona North American Energy
College of DuPage
Community Consolidated School District 93
Concentric Itasca, Inc.
Elmhurst Hospital
Health Research and Educational Trust
HSHS St. Anthony’s Memorial Hospital
HSHS St. Francis Hospital
Illini Community Hospital
Saint Anthony Hospital
Sherman Hospital
The Joint Commission
The Joint Commission Center for Transforming Healthcare

### Featured Recipient

The American College of Healthcare Executives (ACHE) is an international professional society of 40,000 healthcare executives. ACHE’s mission is to advance its members and healthcare management excellence. They offer the prestigious FACHE® credential, signifying board certification in healthcare management. Its network of 78 chapters provides access to networking, education, and career development at the local level. ACHE is also known for its magazine, *Healthcare Executive*, and the annual Congress on Healthcare Leadership. Its publishing division, Health Administration Press, is one of the largest publishers of books and journals on health services management.

### Selected Results

- 17% membership growth since 2010
- 10% growth in chapter education over 2 years
- 30% growth in print book sales over 2 years; 16% growth in digital book sales over 4 years

### AHCA/NCAL National Quality Award Recipients in Illinois

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

- Astoria Place Living and Rehab. (Silver, 2018)
- Avantara Park Ridge (Silver, 2020)
- Burgess Square Healthcare Centre (Gold, 2020)
- Church Creek (Silver, 2018)
- Coulterville Rehab. and Health Care Center (Silver, 2019)
- Dixon Rehab. and Health Care Center (Silver, 2018)
- Grove of Evanston (Silver, 2018)
- Grove of Fox Valley (Silver, 2019)
- Grove of LaGrange Park (Silver, 2019)
- Hamilton Memorial Rehab. and Health Care Center (Silver, 2020)
- Lakeland Rehab. and Healthcare Center (Silver, 2018)
- Resthave Home of Whiteside County (Silver, 2019)
- Sunrise of Gurnee (Gold, 2018)
- Warren Barr Lincoln Park (Silver, 2019)
- Additional Bronze winners