Created with Congressional authorization in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

The data presented below, in some cases, are estimates of the best available information.

Baldrige in Kentucky

- 1 Kentucky applicant for the Baldrige Award (2005–2020)
- 1 Baldrige examiner from Kentucky volunteered about $22,500 in services in 2021.

Kentucky Center for Performance Excellence

The Alliance for Performance Excellence is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Kentucky Center for Performance Excellence promotes the Baldrige Excellence Framework in Kentucky. The framework is introduced to organizations through the four-tiered award application process and through coaching work.

2013–2020 Kentucky Performance Excellence Award Recipients

**Excellence Award (Level 4)**
- CompleteRx
- Pikeville Medical Center

**Achievement Award (Level 3)**
- Complete Rx

**Commitment Award (Level 2)**
- City of Covington, KY
- Eastern Kentucky University College of Education
- Graves Gilbert Clinic
- Greenup County School District
- Humana National Policy Development
- Humana Strategic Communication
- Jessamine County Schools
- Kentucky Department of Education
- LATA Environmental Services of Kentucky, LLC
- Lee County Board of Education
- Montgomery County Public Schools

**Interest (Level 1)**
- Carroll County School District
- City of Covington, KY
- DNV-GL Healthcare
- Frankfort Independent School District
- Lee County School District
- Lexington Veterans Medical Administration Center
- Strategic Assurance Consulting LLC
AHCA/NCAL National Quality Award Recipients in Kentucky

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

- Bedford Springs Health and Rehab. (Bronze, 2019)
- Coldspring of Campbell County (Bronze, 2020)
- Crestview Center (Silver, 2019)
- Elliot Nursing and Rehab. (Bronze, 2020)
- Forest Hills Commons (Bronze, 2020)
- Grand Haven Nursing and Rehab. (Bronze, 2019)
- Highlandspring of Fort Thomas (Bronze, 2020)
- Homestead Nursing and Rehab. Center (Bronze, 2019)
- Hyden Health and Rehab. Center (Bronze, 2016)
- Johnson Mathers Nursing Home (Bronze, 2020)
- Joseph "Eddie" Ballard Western Kentucky Veterans Center (Bronze, 2020)
- Kensington Center (Bronze, 2019)
- Knott County Health and Rehab. Center (Bronze, 2020)
- Landmark of Lancaster (Bronze, 2019)
- Morganfield Nursing and Rehab. Center (Bronze, 2009)
- Nazareth Home Clifton (Bronze, 2017)
- NHC HealthCare Glasgow (Bronze, 2020)
- Parkview Nursing and Rehab. Center (Bronze, 2019)
- Paul E. Patton Eastern Kentucky Veterans Center (Bronze, 2020)
- Providence Healthcare of Pine Meadows (Bronze, 2019)
- Radcliff Veterans Center (Bronze, 2020)
- Redbanks Skilled Nursing Center (Bronze, 2018)
- River’s Bend Retirement Community (Bronze, 2020)
- South Shore Nursing and Rehab. (Bronze, 2020)
- Sunrise of Louisville (Silver, 2020)
- Thomson-Hood Veterans Center (Bronze, 2020)
- Villaspring of Erlanger (Bronze, 2020)
- Williamsburg Health and Rehab. Center (Bronze, 2016)
- Wolfe County Health and Rehab. Center (Bronze, 2019)
- Wurtland Nursing and Rehab. Center (Bronze, 2019)

Baldrige in the U.S.

- U.S. organizations applying for the Baldrige Award have received 1,781 feedback reports detailing organizational strengths and opportunities for improvement.
- 124 Baldrige Award recipients share their role-model practices with other organizations.
- 2010–2021 applicants represent 687,115 U.S. jobs, 5,086 work sites, more than $193 billion in revenues/budgets, and about 614 million customers served.
- 211 national Baldrige examiners volunteered roughly $4.7 million in services in 2021.
- In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.