



Baldrige in Nebraska

- 7 Nebraska applicants for the Baldrige Award (2005–2021)
- 2 Nebraska applicants in 2020–2021 represent 1,379 jobs, 6 work locations, more than \$623 million in revenues/budget, and more than 45,755 customers served.
- 1 Baldrige examiner from Nebraska volunteered about \$22,500 in services in 2021, and 1 Baldrige examiner from Montana volunteered about \$22,500 in services in 2022.

Baldrige-Based Award Programs Serving Nebraska

The [Alliance for Performance Excellence](#) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, [Rocky Mountain Performance Excellence](#) (RMPEX), an Alliance for Performance Excellence member, helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

[Communities of Excellence 2026](#), an Alliance for Performance Excellence member, introduces communities to the Baldrige-based Communities of Excellence Framework through its Communities of Excellence Learning Collaborative. The framework promotes collaboration across key sectors and aligns the efforts of the businesses, organizations, school systems, and governmental organizations communitywide to implement and sustain community change.

The [AHCA/NCAL National Quality Award Program](#), an Alliance for Performance Excellence member, provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

2015–2020 RMPEX Award Recipients in Nebraska

Community Hospital (Peak)

Great Plains Health (Peak)

Featured State Award Recipient



Community Hospital is a 25-bed critical access hospital accredited through the Joint Commission. It offers five primary service lines on campus in McCook, with physicians' assistants at rural clinics. It serves southwestern Nebraska, as well as northwestern Kansas communities, with a workforce of approximately 301 employees.

Highlights

- At 100% for three Center for Medicare and Medicaid Services core measures
- National top 10% for median time to EKG
- 99th percentile in PRC inpatient perception survey for overall quality of care
- 96th percentile for home health care willingness to recommend
- Higher than 90th percentile for employee satisfaction with the hospital as a place to work

Communities of Excellence Participant in Nebraska

McCook

AHCA/NCAL National Quality Award/Recognition Recipients in Nebraska

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| Aksarben Village Dial Senior Living (Bronze, 2020) | Hillcrest Shadow Lake (Bronze, 2019) |
| The Ambassador Lincoln (Bronze, 2020) | Hillcrest Silver Ridge (Bronze, 2020) |
| The Ambassador Nebraska City (Silver, 2019) | Immanuel Courtyard (Silver, 2020) |
| The Ambassador Omaha (Bronze, 2019) | The Kensington at Hastings (Bronze, 2019) |
| Autumn Pointe (Bronze, 2020) | Knolls Senior Living (Bronze, 2020) |
| Avamere at Lexington (Bronze, 2020) | Legacy Garden Rehab. and Living Center (Bronze, 2019) |
| Azria Health Ashland (Silver, 2019) | Legacy Square (Bronze, 2020) |
| Brookestone Acres (Bronze, 2019) | Life Care Center of Omaha (Bronze, 2020) |
| Brookestone Meadows Rehab. and Care Center (Silver, 2020) | The Lighthouse (Bronze, 2019) |
| Brookestone View (Bronze, 2019) | Linden Court (Bronze, 2021) |
| Butte Senior Living/Country View Manor (Bronze, 2019) | Louisville Care Center (Silver, 2019) |
| Cloverlodge Care Center (Bronze, 2019) | The Meadows Senior Living (Silver, 2020) |
| Community Pride Care Center (Bronze, 2020) | New Cassel Retirement Center (Bronze, 2020) |
| Elk Ridge Village (Silver, 2020) | North Platte Care Center (Bronze, 2021) |
| The Evergreen Assisted Living Residence (Silver, 2020) | Nye Legacy (Silver, 2020) |
| Fallbrook Assisted Living and Memory Care (Bronze, 2020) | Nye Pointe Health and Rehabilitation (Silver, 2021) |
| Good Samaritan Society—Atkinson/Prairie Winds Assisted Living (Bronze, 2020) | Nye Square Assisted Living (Silver, 2019) |
| Good Samaritan Society—Auburn/Longs Creek Village (Bronze, 2019) | Old Mill Rehab. (Bronze, 2020) |
| Good Samaritan Society—Bloomfield/Sunset View (Bronze, 2019) | Pacific Springs Village (Bronze, 2020) |
| Good Samaritan Society—Millard (Bronze, 2020) | Papillion Manor (Bronze, 2020) |
| Good Samaritan Society—St. Luke's (Bronze, 2020) | Providence Place of Fremont (Bronze, 2019) |
| Good Samaritan Society-Colonial Villa (Bronze, 2020) | Providence Place of Hastings (Bronze, 2019) |
| Good Shepherd Lutheran Home (Bronze, 2020) | Regency Square Senior Living (Silver, 2020) |
| Good Shepherd Lutheran—Assisted Living (Bronze, 2020) | Regional West Village (Bronze, 2020) |
| Heritage Care Center (Bronze, 2020) | Ridgewood Rehab. and Care Center (Bronze, 2021) |
| Heritage Crossings (Silver, 2019) | Rose Lane Home (Bronze, 2019) |
| Heritage of Bel Air (Gold, 2020) | Saunders Medical Center—LTC (Bronze, 2022) |
| Heritage of Red Cloud (Silver, 2019) | South Haven Living Center (Bronze, 2020) |
| Highland Park Care Center (Bronze, 2022) | Southlake Village Rehabilitation and Care Center (Silver, 2022; Bronze, 2020) |
| Hillcrest Country Estates—Cottages (Bronze, 2020) | Spring Creek Home, LLC (Bronze, 2020) |
| Hillcrest Country Estates Grand Lodge (Bronze, 2019) | St. Jane de Chantal LTC Services (Silver, 2019) |
| Hillcrest Mable Rose (Silver, 2019) | Tabitha at The Landing (Bronze, 2019) |
| | Tabitha Nursing Center at Crete (Silver, 2022) |
| | Tabitha Nursing and Rehab. Center (Bronze, 2019) |
| | Trinity Village (Bronze, 2020) |
| | Yankee Hill Village (Bronze, 2020) |

Baldrige in the U.S.

- U.S. organizations applying for the Baldrige Award have received 1,791 feedback reports detailing organizational strengths and opportunities for improvement.
- 124 Baldrige Award recipients have shared their role-model practices with other organizations.
- 2010–2021 Baldrige Award applicants represent 687,115 U.S. jobs, 5,086 work sites, more than \$193 billion in revenues/budgets, and about 614 million customers served.
- 103 national Baldrige examiners volunteered roughly \$2.3 million in services in 2022.
- In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.

Sample Achievements by Baldrige Award Recipients

- Average customer satisfaction for services **higher than 4.5 out of 5** since 2017 (MESA)
- **Highest possible credit rating** from Standard & Poor's and Moody's since 1994 (City of Germantown, TN)
- **Growth in revenue** from **\$41 million to \$265 million** over 10 years (PricewaterhouseCoopers Public Sector Practice [now Guidehouse])
- Estimated **cost savings of \$225 million annually** through time reductions resulting from process and performance improvements (Lockheed Martin Missiles and Fire Control)
- **5-star rating** (the highest) from the Centers for Medicare and Medicaid Services (GBMC HealthCare System)
- **Outperforms local and national comparators** for attainment of associate degrees and certificates by **more than 200%** (Howard Community College)
- Over 4 years, **100% of customers surveyed would recommend the company** to others (Stellar Solutions)

The Baldrige Performance Excellence Program

Created with Congressional authorization in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

The data presented, in some cases, are estimates of the best available information.