Baldrige in Oklahoma

- 16 Oklahoma applicants for the Baldrige Award (2005–2019)
- 3 Oklahoma award applicants in 2017–2019 represent 721 jobs, 14 work locations, more than $348 million in revenues/budgets, and an estimated 15,000 customers served.
- 7 Baldrige examiners from Oklahoma volunteered more than $157,000 in services in 2019.

Oklahoma National Role Models

The Bama Companies, manufacturing, 2004
Jenks Public Schools, education, 2005
MESA Products, Inc., small business, 2012 and 2006
Tri County Tech, education, 2018

Success Story

One of 29 public technology centers in the Oklahoma Career and Technical Education System, Tri County Tech (TCT) serves the residents of three counties. It provides high school programs, adult programs, customized business and industry training, and conference and event meeting services. Program offerings include pre-engineering, medicine & bioscience, culinary arts, cosmetology, early child care education, automotive technology, precision machining, construction technology, auto collision repair, marketing management, computer repair, networking, and welding. TCT also offers a Practical Nursing Program and Dental Hygiene Program

Highlights

- Top 25% nationally for completion/retention and placement for students after graduation for 8 years
- Top state completion/retention rate for full-time students in 5 of the 7 years
- 70% of high school program graduates moving on to further education in college or adult technical schools
- Top 10% nationally over 5 years for workforce engagement, based on the GPTW survey

Oklahoma Quality Award Foundation

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The mission of the Oklahoma Quality Foundation (www.oklahomaquality.com) is to be a catalyst for building better organizations across Oklahoma by inspiring role model performance and results.
2013–2019 Oklahoma Quality Award Recipients

Leadership in Excellence
INTEGRIS Health
Metro Technology Centers
Oklahoma City Indian Clinic
Video Gaming Technologies
Tri County Technology Center

Achievement of Excellence
INTEGRIS Health
Metro Technology Centers
Oklahoma City Indian Clinic
Video Gaming Technologies
Tri County Technology Center

Commitment to Excellence
Leader Communications, Inc.
Tulsa City-County Library

Foundation of Excellence
City of Tulsa
Head Country, Inc.
Tulsa Regional Chamber of Commerce

Success Story

Oklahoma City Indian Clinic (OKCIC) is medical home to nearly 19,000 American Indians in central Oklahoma, providing culturally sensitive health and wellness services from talented and devoted providers. With a vision “to be the national model for American Indian health care,” OKCIC is a distinctive organization serving American Indians from any federally recognized tribe.

Highlights
• Diabetes-related metrics, including A1C, blood pressure control, nephropathy, and retinopathy assessment, trending above the national benchmark for Indian Health Services organizations

AHCA/NCAL National Quality Award Recipients in Oklahoma

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Accel at Crystal Park (Bronze, 2019)
Artesian Home (Bronze, 2016)
Broadway Manor Nursing Home (Bronze, 2018)
Brookwood Skilled Nursing & Therapy (Bronze, 2019)
Cottage 2 (Bronze, 2016)
Country Gardens Assisted Living (Bronze, 2017)
Country Lane ICF-IID (Bronze, 2016)
Eastgate Village Retirement Center (Bronze, 2018)
Elmbrook Home (Bronze, 2016)
Franciscan Villa (Bronze, 2016)
Ft. Gibson Nursing Home (Bronze, 2018)
The Gardens (Bronze, 2019)
Garland Road Nursing & Rehab Center (Bronze, 2017)
Glenwood Skilled Nursing & Therapy (Bronze, 2019)
Golden Age Nursing Home (Bronze, 2017; Silver, 2019)
Golden Oaks Village of Stillwater (Bronze, 2017)
Grace Living Center El Reno (Bronze, 2019)
Grace Living Center Mangum (Bronze, 2019)
Gregston Nursing Home (Bronze, 2017)

Grove Nursing Center (Bronze, 2019)
Heartsworth House Assisted Living (Bronze, 2017)
Kingwood Skilled Nursing & Therapy (Bronze, 2019)
Meridian Nursing Home (Silver, 2017)
Mid-Del Skilled Nursing & Therapy (Bronze, 2019)
Noble Health Care Center (Bronze, 2019)
North County Nursing & Rehabilitation (Bronze, 2016)
Perry Green Valley Nursing Home (Bronze, 2017)
Ranchwood Nursing Center (Bronze, 2017)
Rebold Manor (Bronze, 2019)
Senior Village Healthcare Center (Bronze, 2019)
Southbrook Healthcare (Bronze, 2016)
The Suites at Elmbrook (Bronze, 2018)
Sunset Estates (Bronze, 2019)
The Village at Southern Hills (Silver, 2018)
Walnut Grove Living Center (Bronze, 2018)
Westbrook Healthcare, Inc. (Bronze, 2017)
The Wilshire Skilled Nursing & Therapy (Bronze, 2019)
Woodview Home (Bronze, 2017)