Baldrige Program

Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Oregon

- 1 Oregon applicant for the Baldrige Award (2005–2019)
- 1 Oregon award applicant in 2011 represents 3,293 jobs, 3 work locations, $250 million in revenue/budget, and 550,000 customers served.
- 3 Baldrige examiners from Oregon volunteered about $67,500 in services in 2019.

Performance Excellence Northwest

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (PENNW; https://performanceexcellencenw.org) is a regional program affiliated with the national Baldrige Performance Excellence Program. Volunteers comprise the Board of Directors, Panel of Judges, Board of Examiners, Mentors and others. Our 200+ volunteers partner with health care organizations, manufacturers, government agencies, schools, small and large businesses and nonprofits to help them improve overall performance using the renowned national Baldrige Excellence Framework and leading continuous improvement tools.

2017–2019 Performance Excellence Northwest Award Recipients in Oregon
Acumed (Achievement)
AllCare Health (Achievement)

AHCA/NCAL National Quality Award Recipients in Oregon

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Avamere at Albany (Bronze, 2019)
Avamere at Cascadia Village (Bronze, 2019)
Avamere at Sandy ALF (Bronze, 2019)
Avamere at Sherwood (Bronze, 2019)
Avamere at St. Helens (Bronze, 2019)
Avamere at Waterford (Bronze, 2018)
Avamere Rehabilitation of King City (Bronze, 2018)
Avamere Rehabilitation of Clackamas (Bronze, 2019)
Avamere Rehabilitation of Coos Bay (Silver, 2014)
Avamere Rehabilitation of Hillsboro (Bronze, 2019)
AHCA/NCAL National Quality Award Recipients in Oregon, continued

Cascade Terrace (Silver, 2014)
Coast Fork Nursing Center (Silver, 2017)
Creswell Health & Rehabilitation (Silver, 2017)
The Dalles Health & Rehabilitation Center (Bronze, 2015)
East Cascade Retirement Community (Bronze, 2015)
Elizabethan Manor (Bronze, 2015)
Evergreen Dalles Health and Rehab Center (Bronze, 2019)
French Prairie Nursing and Rehabilitation Center (Bronze, 2019)
Gateway 2 Healthier Living (Bronze, 2017)
Gateway Care & Retirement Center (Bronze, 2016)
Green Valley Rehab. & Health Center (Bronze, 2018; Silver, 2019)
Gresham Post Acute Care and Rehabilitation (Bronze, 2019)
HearthStone Manor (Bronze, 2018)
Homewood Heights Assisted Living (Bronze, 2018)
Hood River Care Center (Bronze, 2019)
Independence Health & Rehabilitation (Bronze, 2015)
Laurelhurst Village Rehab. Center (Bronze, 2018)
McKay Creek Estates (Bronze, 2017)
McKenzie Living Springfield (Silver, 2018)
Meadow Park Health & Specialty Care Center (Bronze, 2015)
Miramont Pointe (Silver, 2019; Bronze, 2017)
Molalla Manor Care Center (Bronze, 2019)
Oregon City Health Care Center (Bronze, 2019)
Oregon Veterans Home (2014, Gold)
Oregon Veterans Home Lebanon (Silver, 2019; Bronze, 2017)
The Pearl at Kruse Way (Bronze, 2019)
Portland Health & Rehabilitation Center (Bronze, 2016)
Prestige Care & Rehabilitation of Reedwood (Silver, 2015)
Prestige Care and Rehabilitation at Menlo Park (Bronze, 2015)
Prestige Senior Living Arbor Place (Bronze, 2017)
Prestige Senior Living Beaverton Hills (Bronze, 2017)
Prestige Senior Living High Desert (Bronze, 2017)
Prestige Senior Living Huntington Terrac (Bronze, 2019)
Prestige Senior Living Orchard Heights (Bronze, 2017)
Prestige Senior Living Southern Hills (Bronze, 2016)
The Springs at Clackamas Woods AL (Bronze, 2017)
The Springs at Sherwood (Bronze, 2016)
The Springs at Tannasbourne (Bronze, 2017)
The Springs at Wilsonville (Bronze, 2017)
Stafford Assisted Living (Bronze, 2019)
Suzanne Elise Assisted Living (Bronze, 2019)
Terrace at Laurelhurst Village (Bronze, 2018)
West Hills Health & Rehabilitation (Silver, 2015)
West Hills Village (Silver, 2017)
Willowbrook Terrace (Bronze, 2019)