Baldrige in South Carolina

- 8 South Carolina applicants for the Baldrige Award (2005–2020)
- 2 South Carolina award applicants in 2016–2020 represent 11,612 jobs, 1,617 work locations, about $2 billion in revenues/budgets, and over 236,000 customers served.
- 7 Baldrige examiners from South Carolina volunteered about $157,500 in services in 2020.

South Carolina National Role Model in Manufacturing
Milliken & Company, manufacturing, 1989

South Carolina Quality Forum
The Alliance for Performance Excellence is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The South Carolina Quality Forum was created in 1991 to recognize and encourage improvements and excellence in quality, productivity, efficiency, effectiveness, and competitiveness by organizations throughout South Carolina. The South Carolina Quality Forum uses the Baldrige Performance Excellence Program to accomplish this mission.

2011–2020 South Carolina Governor’s Quality Award Recipients

**Governor’s Award**
- Charleston Water System
- Medical University of South Carolina
- Self Regional HealthCare

**Gold Achiever Award**
- Greenville Technical College

**Silver**
- Caris Healthcare
- Pelham Medical Center

**Bronze**
- 9Round 30 Min Kickbox Fitness
- Medical University Hospital Association

**Explorer**
- Public Employees Benefit Authority

Created with Congressional authorization in 1987, the [Baldrige Program](https://www.nist.gov/baldrige) helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

The data presented below, in some cases, are estimates of the best available information.
Success Story

Self Regional Healthcare began as Self Memorial Hospital in 1951 and was built to be one of the most advanced hospitals in the country. It is now a major referral and medical center that provides advanced health care services to a population of more than a quarter of a million people from the surrounding seven counties.

Highlights

• 11 consecutive Gallup Great Workplace Awards
• American Heart Association Gold Plus Award for heart failure care

AHCA/NCAL National Quality Award Winners in South Carolina

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Beaufort Nursing and Rehab. (Bronze, 2020)
Franke Healthcare and Rehab. (Bronze, 2018)
Heartland of Columbia Rehab. and Nursing Center (Bronze, 2020)
Life Care Center of Charleston (Bronze, 2020)
Life Care Center of Hilton Head (Bronze, 2020)
Medford Place (Bronze, 2018)
Mount Pleasant Manor (Bronze, 2019)
Mountainview NH (Bronze, 2018)
NHC HealthCare Greenville (Silver, 2019)
NHC HealthCare Anderson (Bronze, 2020)
NHC HealthCare Lexington (Bronze, 2016)
NHC HealthCare Sumter (Bronze, 2019)
Oakhaven Inc. (Bronze, 2018)

PruittHealth—Barnwell (Bronze, 2011)
PruittHealth—Columbia (Bronze, 2008)
PruittHealth—Conway (Bronze, 2020)
PruittHealth—Moncks Corner (Bronze, 2012)
PruittHealth—North Augusta (Bronze, 2017)
PruittHealth—Orangeburg (Bronze, 2019)
PruittHealth—Pickens (Silver, 2019)
PruittHealth—Ridgeway (Bronze, 2020)
Richard M. Campbell Veteran's Nursing Home (Silver, 2018)
Spartanburg Hospital for Restorative Care (Bronze, 2019)
Veterans Victory House Nursing Home (Bronze, 2016)
Wesley Court Assisted Living (Bronze, 2018)

Baldrige in the U.S.

• U.S. organizations applying for the Baldrige Award have received 1,781 feedback reports detailing organizational strengths and opportunities for improvement.

• 124 Baldrige Award recipients share their role-model practices with other organizations.

• 2010–2021 applicants represent 687,115 U.S. jobs, 5,086 work sites, more than $193 billion in revenues/budgets, and about 614 million customers served.

• 211 national Baldrige examiners volunteered roughly $4.7 million in services in 2021.

• In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.