Baldrige in South Carolina

- 7 South Carolina applicants for the Baldrige Award (2005–2019)
- 1 South Carolina award applicant in 2016 represents 436 jobs, $123 million in revenue/budget, and over 165,000 customers served.
- 14 Baldrige examiners from South Carolina volunteered about $315,000 in services in 2019.

South Carolina National Role Model in Manufacturing

Milliken & Company, manufacturing, 1989

South Carolina Quality Forum

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The South Carolina Quality Forum (www.scquality.com) was created in 1991 to recognize and encourage improvements and excellence in quality, productivity, efficiency, effectiveness, and competitiveness by organizations throughout South Carolina. The South Carolina Quality Forum uses the Baldrige Performance Excellence Program to accomplish this mission.

2011–2019 South Carolina Governor’s Quality Award Recipients

**Governor’s Award**
- Charleston Water System
- Medical University of South Carolina
- Self Regional HealthCare

**Gold Achiever Award**
- Greenville Technical College

**Silver**
- Caris Healthcare
- Pelham Medical Center

**Bronze**
- 9Round 30 Min Kickbox Fitness
- Medical University Hospital Association

**Explorer**
- Public Employees Benefit Authority
Success Story

Self Regional Healthcare began as Self Memorial Hospital in 1951 and was built to be one of the most advanced hospitals in the country. It is now a major referral and medical center that provides advanced health care services to a population of more than a quarter of a million people from the surrounding seven counties.

Highlights

- 11 consecutive Gallup Great Workplace Awards
- American Heart Association Gold Plus Award for heart failure care

AHCA/NCAL National Quality Award Winners in South Carolina

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Ashley River Plantation (Bronze, 2015)
Blue Ridge in Brookview House (Bronze, 2017)
Carolina Gardens at Conway (Bronze, 2018)
Carolina Gardens at Garden City (Bronze, 2018)
Carolina Gardens at Harbison (Bronze, 2018)
Carolina Gardens at Kathwood (Bronze, 2018)
Carolina Gardens at Lexington (Bronze, 2018)
Carolina Gardens at Rock Hill (Bronze, 2018)
Carolina Gardens at West Columbia (Bronze, 2018)
Carolina Gardens at York (Bronze, 2018)
Franke Healthcare & Rehab. (Bronze, 2018)
Golden Age—Inman (Bronze, 2016)
Harvest Health & Rehab. of Johns Island, LLC (Bronze, 2015)
Heritage @ Lowman Rehab. & Healthcare (Bronze, 2017)
Hope Health & Rehab. of Marietta, LLC (Silver, 2016)
Inman Healthcare (Bronze, 2016)
Kingston Nursing Center (Bronze, 2016)
Lake Moultrie Nursing Home (Bronze, 2016)
Laurel Baye Healthcare of Blackville (Bronze, 2017)
Loris Rehab. & Nursing Center (Bronze, 2017)
Medford Place (Bronze, 2018)
Morrell Nursing Center (Bronze, 2016)
Mount Pleasant Manor (Bronze, 2019)
Mountainview NH (Bronze, 2018)
Mullins Nursing Center (Bronze, 2016)
Myrtle Beach Manor Assisted Living (Bronze, 2015)
NHC HealthCare, Charleston (Bronze, 2017)
The Palms of Mt. Pleasant—Assisted Living (Bronze, 2015)
NHC HealthCare, Clinton, LLC (Silver, 2017)
NHC HealthCare, Greenville (Silver, 2019)
NHC HealthCare, Lexington (Bronze, 2016)
NHC HealthCare, Mauldin (Silver, 2017)
NHC HealthCare, North Augusta (Bronze, 2017)
NHC HealthCare, Sumter (Bronze, 2019)
NHC Parklane (Bronze, 2016)
Oakhaven Inc. (Bronze, 2018)
Palmetto Baptist Subacute Rehab. Center (Bronze, 2017)
Patewood Rehab. & Healthcare Center (Bronze, 2016)
PruittHealth Bamberg (Silver, 2015)
PruittHealth Blythewood (Bronze, 2016)
PruittHealth North Augusta (Bronze, 2017)
PruittHealth Orangeburg (Bronze, 2019)
PruittHealth Pickens (Silver, 2019)
Rice Estate Rehab. & Healthcare (Bronze, 2017)
Richard M. Campbell Veteran's Nursing Home (Silver, 2018)
Rosecrest Rehab. and Healthcare Center (Bronze, 2017)
Savannah Grace at the Palms of Mt. Pleasant—SNF (Bronze, 2015)
Spartanburg Hospital for Restorative Care (Bronze, 2019)
Veterans Victory House (Bronze, 2016)
Wesley Court Assisted Living (Bronze, 2018)
White Oak Manor of Rock Hill (Bronze, 2017)
White Oak Manor of York (Bronze, 2017)
Windsor Manor Nursing Facility (Bronze, 2016)