Baldrige in South Carolina

- 8 South Carolina applicants for the Baldrige Award (2005–2020)
- 2 South Carolina award applicants in 2016–2020 represent 11,612 jobs, 1,617 work locations, about $2 billion in revenues/budgets, and over 236,000 customers served.
- 7 Baldrige examiners from South Carolina volunteered about $157,500 in services in 2020.

South Carolina National Role Model in Manufacturing

Milliken & Company, manufacturing, 1989

South Carolina Quality Forum

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The South Carolina Quality Forum (www.scquality.com) was created in 1991 to recognize and encourage improvements and excellence in quality, productivity, efficiency, effectiveness, and competitiveness by organizations throughout South Carolina. The South Carolina Quality Forum uses the Baldrige Performance Excellence Program to accomplish this mission.

2011–2020 South Carolina Governor’s Quality Award Recipients

**Governor’s Award**
- Charleston Water System
- Medical University of South Carolina
- Self Regional HealthCare

**Gold Achiever Award**
- Greenville Technical College

**Silver**
- Caris Healthcare
- Pelham Medical Center

**Bronze**
- 9Round 30 Min Kickbox Fitness
- Medical University Hospital Association

**Explorer**
- Public Employees Benefit Authority
Success Story

Self Regional Healthcare began as Self Memorial Hospital in 1951 and was built to be one of the most advanced hospitals in the country. It is now a major referral and medical center that provides advanced health care services to a population of more than a quarter of a million people from the surrounding seven counties.

Highlights

- 11 consecutive Gallup Great Workplace Awards
- American Heart Association Gold Plus Award for heart failure care

AHCA/NCAL National Quality Award Winners in South Carolina

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Beaufort Nursing and Rehab. (Bronze, 2020)
Franke Healthcare and Rehab. (Bronze, 2018)
Heartland of Columbia Rehab. and Nursing Center (Bronze, 2020)
Life Care Center of Charleston (Bronze, 2020)
Life Care Center of Hilton Head (Bronze, 2020)
Medford Place (Bronze, 2018)
Mount Pleasant Manor (Bronze, 2019)
Mountainview NH (Bronze, 2018)
NHC HealthCare Greenville (Silver, 2019)
NHC HealthCare Anderson (Bronze, 2020)
NHC HealthCare Lexington (Bronze, 2016)
NHC HealthCare Sumter (Bronze, 2019)
Oakhaven Inc. (Bronze, 2018)
PruittHealth—Barnwell (Bronze, 2011)
PruittHealth—Columbia (Bronze, 2008)
PruittHealth—Conway (Bronze, 2020)
PruittHealth—Moncks Corner (Bronze, 2012)
PruittHealth—North Augusta (Bronze, 2017)
PruittHealth—Orangeburg (Bronze, 2019)
PruittHealth—Pickens (Silver, 2019)
PruittHealth—Ridgeway (Bronze, 2020)
Richard M. Campbell Veteran's Nursing Home (Silver, 2018)
Spartanburg Hospital for Restorative Care (Bronze, 2019)
Veterans Victory House Nursing Home (Bronze, 2016)
Wesley Court Assisted Living (Bronze, 2018)