Baldrige in South Dakota

Performance Excellence Network
The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Founded in 1987, the Performance Excellence Network (www.performanceexcellencenetwork.org) is a nonprofit that advances improvement and performance excellence in Minnesota, South Dakota, and North Dakota. We identify strengths and improvement opportunities and build networks that bring information, resources, knowledge, and best practices to organizations, individuals, and communities desiring to improve. We serve more than 250 organizations in the Upper Midwest.

2012–2018 South Dakota Performance Excellence Award Recipients
Avera Sacred Heart Hospital (Advancement)
South Dakota Army National Guard (Advancement)
South Dakota Department of Transportation (Advancement)

AHCA/NCAL National Quality Award Recipients in South Dakota
The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Aberdeen Health & Rehabilitation (Silver, 2019; Bronze, 2017)
Aspen Grove Assisted Living (Bronze, 2017)
Avantara Armour (Bronze, 2019)
Avantara Milbank (Bronze, 2019)
Avantara Pierre (Bronze, 2019)
Avantara Redfield (Bronze, 2019)
Avantara Saint Cloud (Bronze, 2019)
Avantara Watertown (Bronze, 2019)
Belle Fourche Healthcare Center (Bronze, 2018)
Bethany Home Sioux Falls (Bronze, 2013)
David M. Dorsett Healthcare Center (Silver, 2017; Bronze, 2013)
Diamond Care Center & Grandview Assisted Living (Bronze, 2016)
Dow Rummel Village (Bronze, 2019)
Faulkton Senior Living & The Meadows of Faulkton (Bronze, 2016)
AHCA/NCAL National Quality Award Recipients in South Dakota, continued
Faulkton Senior Living (Silver, 2019)
Fountain Springs Healthcare (Bronze, 2013)
Good Samaritan Society Prairie Creek Assisted Living (Bronze, 2015)
Good Samaritan Society—Corsica (Bronze, 2018)
Good Samaritan Society—Luther Manor (Bronze, 2017)
The Inn on Westport (Silver, 2017)
Lake Andes Senior Living (Bronze, 2019)
Mitchell Healthcare LLC d/b/a Firesteel Healthcare Community (Bronze, 2014)
Palisade Healthcare Community (Bronze, 2015)
Prairie Estates Healthcare Community (Silver, 2016; Bronze, 2014)
Prairie View Healthcare Community (Bronze, 2018)
Riverview Rehab. & Health Care Center (Bronze, 2013)
Tieszen Memorial Home Inc. (Bronze, 2014)
Violet Tschetter Memorial Home (Bronze, 2017)
Welcov Assisted Living at Elk Point (Bronze, 2015)
Wheatcrest Hills (Silver, 2015)

Baldrige in the U.S.
- U.S. organizations applying for the Baldrige Award have received 1,747 feedback reports detailing organizational strengths and opportunities for improvement.
- 121 Baldrige Award recipients share their role-model practices with other organizations.
- 2010–2019 applicants represent 650,693 U.S. jobs, 3,167 work sites, more than $181 billion in revenues/budgets, and about 590 million customers served.
- 348 national Baldrige examiners volunteered roughly $7.8 million in services in 2019.
- In 2018, 30 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,447 organizations using 1,719 volunteer examiners.