Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Utah
2 Baldrige examiners from Utah volunteered about $45,000 in services in 2018.

Southwest Alliance for Excellence
The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Southwest Alliance for Excellence (SWAE; www.swae.org/) is a 501(c)(3) non-profit corporation that advances improvement and excellence in organizations, communities, and individuals throughout Arizona, Nevada, and Utah. SWAE empowers organizations to pursue performance excellence, improve outcomes, and contribute to the economic strength of their community and state.

Utah Award Recipient
Student Development Center of the LDS Business College (Category Award, Workforce)

AHCA/NCAL National Quality Award Recipients in Utah
The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Alpine Meadow Rehab. (Bronze, 2018)
Bella Terra of Cedar City (Silver, 2017)
Central Utah Veteran’s Home (Bronze, 2019)
Crestwood Care Center (Bronze, 2018)
George E. Wahlen Ogden Veterans Home (Silver, 2016; Gold, 2019)
Little Cottonwood Rehab. (Bronze, 2018)
Lomond Peak Care & Rehab. (Bronze, 2018)
Millcreek Health Center (Bronze, 2018)
Mission at Community Living Rehab. & Assisted Living (Silver, 2017)
North Canyon Care Center (Bronze, 2018)
Pinnacle Care & Rehab. (Bronze, 2018)
Pioneer Care Center (Bronze, 2018)
AHCA/NCAL National Quality Award Recipients in Utah, continued

Rocky Mountain Care—Logan (Bronze, 2019)
Rocky Mountain Care—Mountain View (Bronze, 2018)
South Davis Community Hospital (Gold, 2014)
South Davis Specialty Care (Bronze, 2019)
Southern Utah Veteran's Home - Ivins (Bronze, 2019)
St. Joseph Villa (Silver, 2019; Bronze, 2018)
Sunrise of Holladay (Bronze, 2018)
Sunrise of Sandy (Bronze, 2017; Silver, 2019)
The Terrace at Mt. Ogden (Bronze, 2019)
Uintah Basin Care & Rehabilitation Center (Silver, 2017)
Utah State Veterans Nursing Home (Bronze, 2019)
Wasatch Care Center (Bronze, 2018)
West Jordan Care Center (Silver, 2019)
Willow Glen Care Center (Bronze, 2018)
Woodland Park Care Center (Bronze, 2019)

Baldrige in the U.S.

- U.S. organizations applying for the Baldrige Award have received 1,747 feedback reports detailing organizational strengths and opportunities for improvement.
- 121 Baldrige Award recipients share their role-model practices with other organizations.
- 2010–2019 applicants represent 650,693 U.S. jobs, 3,167 work sites, more than $181 billion in revenues/budgets, and about 590 million customers served.
- 348 national Baldrige examiners volunteered roughly $7.8 million in services in 2019.
- In 2018, 30 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,447 organizations using 1,719 volunteer examiners.