



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Utah

- **1 Utah award applicant in 2020 represents 560 jobs, 6 work locations, \$38 million in revenues/budgets, and over 9,000 customers served.**
- **2 Baldrige examiners from Utah volunteered about \$45,000 in services in 2018.**

Southwest Alliance for Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Southwest Alliance for Excellence (SWAE; www.swae.org/) is a 501(c)(3) non-profit corporation that advances improvement and excellence in organizations, communities, and individuals throughout Arizona, Nevada, and Utah. SWAE empowers organizations to pursue performance excellence, improve outcomes, and contribute to the economic strength of their community and state.

Utah Award Recipients

South Davis Community Hospital (Achievement Award for Excellence)

Student Development Center of the LDS Business College (Category Award, Workforce)

AHCA/NCAL National Quality Award Recipients in Utah

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Alpine Meadow Rehab (Bronze, 2018)

Avalon Care Center—Bountiful (Bronze, 2020)

Canyon Rim Care Center (Bronze, 2020)

Central Utah Veterans Home (Bronze, 2019)

Crescent Senior Living (Bronze, 2020)

Crestwood Care Center (Bronze, 2018)

George E. Wahlen Veterans Home (Gold, 2019)

Heritage Park Healthcare and Rehab. (Bronze, 2020)

Little Cottonwood Rehab. (Bronze, 2018)

AHCA/NCAL National Quality Award Recipients in Utah, continued

Lomond Peak Care and Rehab. (Bronze, 2018)
Millcreek Health Center (Bronze, 2018)
Mission at Community Living Rehab. and Assisted Living (Silver, 2017)
North Canyon Care Center (Bronze, 2018)
Pinnacle Care and Rehab. (Bronze, 2018)
Pioneer Care Center (Silver, 2020)
Rocky Mountain—The Lodge (Bronze, 2018)
Rocky Mountain Care—Logan (Bronze, 2019)
South Davis Specialty Care (Silver, 2020)
Southern Utah Veterans Home—Ivins (Silver, 2020)
Spanish Fork Rehab. and Nursing (Bronze, 2020)
St. Joseph Villa (Silver, 2019)
Sunrise of Holladay (Bronze, 2018)
Sunrise of Sandy (Silver, 2019)
The Terrace at Mt. Ogden (Bronze, 2019)
Uintah Basin Care & Rehab. Center (Silver, 2017)
Utah State Veterans Nursing Home (Bronze, 2019)
Wasatch Care Center (Silver, 2020)
West Jordan Care Center (Silver, 2019)
Willow Glen Care Center (Bronze, 2018)
Woodland Park Care Center (Bronze, 2019)

Baldrige in the U.S.

- **U.S. organizations applying for the Baldrige Award have received 1,767 feedback reports detailing organizational strengths and opportunities for improvement.**
- **124 Baldrige Award recipients share their role-model practices with other organizations.**
- **2010–2020 applicants represent 676,535 U.S. jobs, 5,001 work sites, more than \$189 billion in revenues/budgets, and about 614 million customers served.**
- **253 national Baldrige examiners volunteered roughly \$5.7 million in services in 2020.**
- **In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.**