Baldrige in Vermont

- 6 Vermont applicants for the Baldrige Award (2005–2019)
- 1 Vermont award applicant in 2010 represents 1,400 jobs, 9 work locations, $250 million in revenues/budget, and more than 100,000 customers served.
- 1 Baldrige examiner from Vermont volunteered over $22,000 in services in 2019.

ExcellenceNorth Alliance

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

ExcellenceNorth Alliance (ENA; www://excellencenorth.org/) is Northern New England’s nonprofit resource for organizational performance excellence. Formerly known as the Granite State Quality Council, ENA enables organizations and communities in Maine, New Hampshire, and Vermont to sustainably thrive as the rate of change and disruption continues to dramatically increase across all business sectors. ENA provides customized expertise in the Baldrige methodology and other systematic approaches through coaching and training, networking and best practice sharing, and assessment and recognition.

ExcellenceNorth Alliance Award Recipients in Vermont
BlueCross BlueShield of Vermont
Rutland Regional Medical Center
White River Junction VA Medical Center

Success Story

Vermont’s second-largest hospital offers patients and visitors advanced medical services in a friendly, comfortable environment. Rutland Regional Medical Center strives to be the best community hospital and health system in New England, a vision sought for the health of our community. Founded in 1896, Rutland Regional has grown from a 10-bed hospital on Nichols Street with eight attending physicians into Vermont’s second largest health care facility. Rutland Regional has 188 licensed beds and more than 120 physicians trained in 35 specialty areas. It is fully accredited by the Joint Commission and licensed by the State of Vermont. It is a member of the Vermont Association of Hospitals and Health Systems, the American Hospital Association, and the Voluntary Hospitals of America—New England.
AHCA/NCAL National Quality Award Recipients in Vermont

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

- Allenwood, a Pillsbury Senior Community (Bronze, 2013)
- Cedar Hill Health Care (Bronze, 2014)
- Franklin County Rehab. Center (Silver, 2018)
- Holiday House (2017, Bronze)
- The Manor Inc. (Silver, 2013)
- Mayo Healthcare (Bronze, 2019)
- Starr Farm Nursing Center (Silver, 2013)
- The Villa Rehab. Center (Bronze, 2018)
- The Village at Cedar Hill (Bronze, 2013)
- Wake Robin (Bronze, 2019)
- Woodridge Rehabilitation & Nursing (Bronze, 2019)

Baldrige in the U.S.

- U.S. organizations applying for the Baldrige Award have received 1,747 feedback reports detailing organizational strengths and opportunities for improvement.
- 121 Baldrige Award recipients share their role-model practices with other organizations.
- 2010–2019 applicants represent 650,693 U.S. jobs, 3,167 work sites, more than $181 billion in revenues/budgets, and about 590 million customers served.
- 348 national Baldrige examiners volunteered roughly $7.8 million in services in 2019.
- In 2018, 30 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,447 organizations using 1,719 volunteer examiners.