Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Washington

- 6 Washington applicants for the Baldrige Award (2005–2019)
- 2 Washington award applicants in 2011 represent 6,948 jobs, 92 work locations, $1 billion in revenues/budgets, and 1.7 million customers served.
- 5 Baldrige examiners from Washington volunteered over $112,000 in services in 2019.

Performance Excellence Northwest

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (PENNW; https://performanceexcellencenw.org) is a regional program affiliated with the national Baldrige Performance Excellence Program. Volunteers comprise the Board of Directors, Panel of Judges, Board of Examiners, Mentors and others. Our 200+ volunteers partner with health care organizations, manufacturers, government agencies, schools, small and large businesses and nonprofits to help them improve overall performance using the renowned national Baldrige Excellence Framework and leading continuous improvement tools. Additionally, PENW now provides all services previously provided by Washington State Quality Award.


Achievement Award
City of Walla Walla
Mason General Hospital & Family of Clinics
Western State Hospital

AHCA/NCAL National Quality Award Recipients in Washington

The AHCA/NCAL National Quality Award Program provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Alaska Gardens Health & Rehab. Center (Bronze, 2015)  Beacon Hill Rehabilitation (Bronze, 2019)
Americana Health & Rehabilitation (Bronze, 2015)  Bremerton Health & Rehabilitation Center (Bronze, 2015)
The Arbor at Bremerton (Bronze, 2019)  Buena Vista Healthcare (Bronze, 2016)
Avamere at Port Townsend (Bronze, 2019)  Burien Nursing & Rehabilitation Center (Bronze, 2015)
Avamere Heritage Rehabilitation Tacoma (Bronze, 2017)  Canterbury House (Bronze, 2015)
Avamere Rehabilitation of Cascade Park (Bronze, 2019)  Cascade Park Care Center (Bronze, 2015)
AHCA/NCAL National Quality Award Recipients in Washington, continued

Channel Point Village (Bronze, 2015)
Discovery Nursing & Rehabilitation (Silver, 2015)
Enumclaw Health & Rehabilitation Center (Bronze, 2015)
Fort Vancouver Post-Acute (Bronze, 2016)
Frontier Rehab. & Extended Care Center (Bronze, 2015)
Grandview Village (Bronze, 2015)
Harmony House Health Care Center (Bronze, 2015)
Health & Rehabilitation of North Seattle (Bronze, 2015)
Highland Health & Rehabilitation (Bronze, 2015)
Island Health & Rehabilitation (Bronze, 2015)
Issaquah Nursing & Rehabilitation Center (Silver, 2016)
Landmark Care & Rehabilitation (Bronze, 2015)
Life Care Center of Kirkland (Silver, 2015)
ManorCare Health Services Lynnwood (Silver, 2015)
Maple Creek of Lakewood (Bronze, 2016)
Nikkei Manor (Bronze, 2018)
North Cascades Health & Rehabilitation (Bronze, 2015)
Northwoods Lodge (Bronze, 2018)
Olympic Alzheimer’s Residence (Bronze, 2018; Silver, 2019)
Orchard Crest Retirement and Assisted Living (Bronze, 2019)
Pacific Specialty & Rehabilitation (Bronze, 2015)
Park Ridge Care Center (Silver, 2015)
Park Royal Health & Rehab Center (Bronze, 2019)
Patriots Glen Assisted Living & Memory Care (Bronze, 2016)
Peoples Retirement Community (Bronze, 2015)
The Ponderosa Assisted Living Community (Bronze, 2016)
Prestige Assisted Living at Hazel Dell (Silver, 2017)

Prestige Care & Rehabilitation Parkside (Bronze, 2015)
Prestige Care & Rehabilitation—Sunnyside (Bronze, 2017)
Prestige Senior Living at East Wenatchee (Bronze, 2018)
Prestige Senior Living Bridgewood (Bronze, 2017)
Prestige Senior Living Rosemont Retirement & Assisted Living (Bronze, 2017)
Puyallup Nursing & Rehabilitation (Silver, 2017)
Renton Nursing & Rehabilitation (Bronze, 2016)
Riverside East Retirement & Assisted Living (Silver, 2015)
Riverside Health & Rehabilitation Center (Bronze, 2015)
Riverview Terrace (Bronze, 2018)
Rock Cove Assisted Living (Bronze, 2015)
Seattle Medical Post-Acute Care (Bronze, 2015)
Shelton Health & Rehabilitation (Bronze, 2015)
Shoreline Health & Rehabilitation Center (Bronze, 2017)
Sound Vista Village (Bronze, 2016)
Spiritwood at Pine Lake Assisted Living & Memory Care (Silver, 2016)
Summer Hill Assisted Living (Silver, 2017)
Sunrise of Bellevue (Bronze, 2018)
Sunrise of Bothell (Bronze, 2018)
Sunrise of Edmonds (Bronze, 2018)
Sunrise of Lynnwood (Bronze, 2019)
Sunrise of Mercer Island (Bronze, 2018)
Sunrise of Northgate (Bronze, 2019)
Sunshine Gardens (Bronze, 2015)
Tacoma Nursing & Rehabilitation Center (Bronze, 2017)
Talbot Center for Rehab. & Healthcare (Bronze, 2015)
Whitman Health and Rehabilitation Center (Bronze, 2015)